



## Rental Conditions

Congratulations on finding out about NeurOptimal®. We are looking forward to supporting you on your journey.

Upon receiving your rental contract please double check the rental plan and timeframe is the one that you are wanting, as we may not be able to extend your plan if booked out.

### **Booking Deposit**

A booking deposit of \$100 (non-refundable) is required prior to final confirmation (will be deducted from final invoice)

We may require a returnable deposit as security.

### **Freight and Freight Insurance**

Freight is charged at a standard \$40 plus insurance each way. Freight is only through Australia Post. You must provide tracking code when returning and follow the return instructions as outlined in the Rental Guide/ and Rental Contract. In the event that the item is damaged while in transit, please advise Carlie on 0404091510 as soon as noticed and further instructions will be given.

### **Start and End of Rental Period**

Your rental agreement starts from the following day that it turns up either at your home or Australia Post and is required to be sent back the next day the rental period i.e. 1, 2 or 3 months expires. For Example, 1 month rental - system turns up at Australia Post on the 24/3/2020, rental period will go from the 25/3/2020 to the 25/4/2020, and is to be sent back the next day on the 26/4/2020

### **Security**

Drivers licence photo must be provided along with credit card details as security (via text to Carlie on 0404091510). The rental agreement will not be deemed complete until these have been received.

### **Waiting List**

Please understand that you may be placed on a waiting list but we will be able to give you an approximate date that you will be sent the NeurOptimal® system. If you have booked for a month, please understand it is unlikely that we are able to cater for an extension if the system is already booked out, but if it's not, you will be able to extend.

### **Payment**

We only accept direct bank deposit. We will invoice you to make this payment and the system will only be posted once funds have been cleared into our account.

Rental Costs are in Australia Dollars.

If you have any questions please call Carlie on 0404091510 or email at [info@lifebraintraining.com.au](mailto:info@lifebraintraining.com.au)